

Travis Ratzlaff

Moose Jaw

+1(204)402-0177

travis@thesivart.ca

Experienced IT Administrator with 7 years of experience managing and maintaining computer systems for small to medium sized businesses. Adept at troubleshooting hardware and software issues, managing network security, and ensuring data backups and recovery. Holds A+ certification from CompTIA.

Work Experience

IT Administrator

4/2016 to Present

Pivotal Elements

Brandon MB

- Managed and maintained computer systems for a diverse client base of small to medium sized businesses
- Installed and configured hardware and software, and resolved technical issues to minimize downtime
- Conducted regular backups and ensured data recovery procedures were in place
- Managed network security to prevent unauthorized access and data breaches
- Maintained up-to-date knowledge of emerging technologies and recommended upgrades and improvements as needed

Skills

Proficient in Windows and Linux operating systems - 10+ years

Knowledgeable in network security and firewall administration - 7 years

Skilled in troubleshooting and problem-solving

Excellent communication and interpersonal skills

Strong attention to detail and ability to manage multiple priorities

Self-motivated and dedicated to providing high-quality IT services

Education

Eston College

Associate

Discipleship in Technology

Eston SK

2013 to 10/2015

Certifications / Licenses

A+ Certification

2/2020